

Uninstall and install new Sith's e-id

You do the process in two steps:

1. Uninstall Net-id and previous version of Sith e-id for Windows.
2. Install SITHS eID for Windows MD 2.1.

Step 1 – uninstall on Windows

Depending on your version of Windows, follow the instructions at the following link:

[Avinstallera eller ta bort appar och program i Windows - Microsoft Support](#)

You must remove the following software:

- NetID
- All versions of Sith's e-ID for Windows prior to 2.1

Step 2 – install Sith's e-id for Windows MD 2.1

At the following link you will find the Sith e-id for Windows MD 2.1 installation package download:

https://confluence.cgiostersund.se/download/attachments/220220520/SITHS_eID_for_Windows-MD-Setup-2.1.8706.28515.exe?version=1&modificationDate=1699343663889&api=v2.

Follow the instructions during installation.

More about Siths e-id

- User manual SITHS eID app for Windows: [Användarhandbok - SITHS eID-app för Windows - Inera - Identitet och åtkomst - Confluence \(cgiostersund.se\)](#)
- User manual SITHS eID app for Mobile SITHS (Android and iOS): [Användarhandbok - SITHS eID-app för Mobilt SITHS - Inera - Identitet och åtkomst - Confluence \(cgiostersund.se\)](#)